

## The Chapel Pantry just for our volunteers

Change is coming to the Chapel Pantry, and we wanted to keep you in the loop. Our mission has always been to welcome and serve as many families and individuals as possible. However, with the rising cost of groceries, we've had to re-evaluate our system to ensure that we can continue serving our community effectively.

Starting Thursday, September 5th, we will be implementing a new shopping system for our guests.

We deeply appreciate your ongoing support and dedication. Your hard work and commitment are what make it possible for us to continue our mission. Thank you for all that you do!



## Talking Points & FAQ for Pantry Program Changes

- When will this start? The new program will begin on Thursday, September 5th.
- Why is this happening? The Pantry pays for most of the food we carry in the pantry. We purchase food (such as peanut butter and pasta) from the Foodbank at discounted prices. We have paid for food with a pandemic-related grant for the past four years. That funding source is gone and will not be replaced. We must reduce our food costs by half, so that we can afford to keep the pantry open. This means fewer food options in the Pantry and fewer pantry visits. The rescued food (food that we don't pay for) will continue to be available every week.
- What about eggs, milk and meat? Providing eggs for every family currently costs us \$4,400 per month. We must reduce costs across the board, so eggs will only be available once per month for now. Milk is "rescued" meaning we don't pay for it. If available, milk will be offered every visit. Meat will only be available at the monthly pantry visit, however, you will likely receive more meat, because we will have more available due to reduced number of visits. There will also be one "meal item" available from a special cooler at the weekly produce visit.

## **Tracking Visits**

- How do we know if we've already had the monthly pantry visit? Pantry staff will add a note at check-in for the monthly visit. Visits after that must be produce visits. Guests may choose which week of the month to have their pantry visit.
- Will random numbers still be used? Yes. Numbers and check-in will remain the same. Grab & Go will remain the same, with the same monthly visit restrictions.
- How will pantry staff know what visit it is? We will give out a datestamped ticket at check-in for every monthly Pantry and Grab & Go visit.